



# We're here to help you get the most out of Life.

## Additional services from The Hartford

Our Life insurance can help protect the financial future of your loved ones. Your coverage includes valuable services that can help you and your family.

### Your loved ones can benefit from services that go beyond the benefit.

You're taking steps to take care of the people who depend on you. In addition to taking care of financial concerns, your Life insurance comes with access to a suite of services to support your loved ones through every step of life's most difficult moments.

### Funeral Planning<sup>1</sup>

Our Funeral Planning Services offers a suite of online tools to help guide you through key decisions. It allows for pre-planning and entails a step-by-step checklist, an expert care team, will preparation and burial arrangements.

Register online at: [join.empathy.com/hartfordcare](http://join.empathy.com/hartfordcare)

Once you register, access these services by calling: **229-544-2332**

### Will Prep<sup>1</sup>

Whether your assets are few or many, help protect your family's future by creating a will. Our online will preparation service is backed by online support from licensed attorneys. Just follow the instructions to create a will that's customized and legally binding.

Register online at: [join.empathy.com/hartfordcare](http://join.empathy.com/hartfordcare)

Once you register, access these services by calling: **229-544-2332**

### Bereavement

Bereavement Services<sup>1</sup> provide a personalized bereavement solution built to help families deal with the many challenges that loss can bring. Empathy provides high-quality, complimentary, on-demand support for every Group Life beneficiary anticipating or dealing with loss, so that they and their families have everything they need during this difficult time.

This includes grief support services, estate and probate services, helpful planning tools, digital app, document storage, after-loss support, and access to online content designed to assist with the grieving process.

#### To access these services:

Visit: [empathy.com/partner/hartford](http://empathy.com/partner/hartford)

Register: [join.empathy.com/hartford](http://join.empathy.com/hartford)

Via Digital App, use Access Code: **EMP-HART**

Contact: [hartford@empathy.com](mailto:hartford@empathy.com)

For questions, call: **270-681-1364**

## Travel Assistance with Identity Theft Support Services<sup>2</sup>

Travel Assistance is available when traveling more than 100 miles from home and for 90 days or less. Services include but are not limited to:

- Medical assistance, including worldwide medical referrals, medical monitoring, prescription transfer, replacement of medical devices and corrective lenses.
- Emergency transports, medical repatriations and evacuations and repatriations of mortal remains.
- Pre-trip information, lost luggage/document assistance and legal referrals.

**Identity Theft Support Services<sup>3</sup>** provide 24/7/365 assistance including education on how to prevent theft and guidance on what to do if a theft occurs.

Caseworkers help review credit information, and if a theft has occurred, will notify major credit bureaus, assist with completing an identity theft affidavit, help with replacing credit/debit cards and more.

## HealthChampion® Health Care Navigation<sup>2,4</sup>

HealthChampion offers health care navigation support if you've become disabled from an accident or are diagnosed with a critical illness. You'll receive guidance on care options, helpful resources and help with timely and fair resolution of issues.

Learn more: **800-411-7239**

### What do I do first?

In the event of a life-threatening emergency, call local emergency authorities first for immediate assistance.

### Then, contact Travel Assistance via phone:

U.S. and Canada: **800-243-6108**  
(toll-free)

Outside U.S.: **202-828-5885**

Or email: [assist@imglobal.com](mailto:assist@imglobal.com)

Save contact info for future use.  
Photograph with a mobile device.

Visit [TheHartford.com/employeebenefits](http://TheHartford.com/employeebenefits)



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<sup>1</sup> Bereavement Services, Funeral Planning Services and Will Prep Services are provided through The Hartford by Empathy. Empathy is not affiliated with The Hartford and is not a provider of insurance services. The Hartford is not responsible and assumes no liability for the goods and services described in this material and reserves the right to discontinue any of these services at any time. Services may vary and may not be available in all states. Visit [www.TheHartford.com/employee-benefits/beyond-insurance](http://www.TheHartford.com/employee-benefits/beyond-insurance) for more information.

<sup>2</sup> Services are offered through vendors which are not affiliated with The Hartford and these services are not insurance. The Hartford is not responsible and assumes no liability for the goods and services described in this material and reserves the right to discontinue any of these services at any time. Services may vary and may not be available in all states. Visit [www.TheHartford.com/employee-benefits/beyond-insurance](http://www.TheHartford.com/employee-benefits/beyond-insurance) for more information.

<sup>3</sup> Identity Theft Support Services are not available in NY and WA.

<sup>4</sup> HealthChampion® specialists are only available during business hours. Inquiries outside of this timeframe can either request a call-back the next day or schedule an appointment. 4344 V2 03-25